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01 July – 31 December 2019

2019/2020

Assessment Report

Section 72 Mid-Year Performance

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humanity • hope • heritage



Ubuntu Municipality

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MUNICIPALITY

UBUNTU LOCAL

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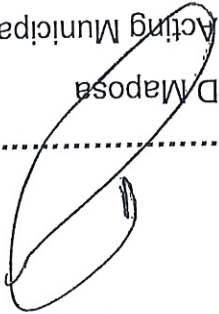
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QUALITY CERTIFICATE

I, Diberie Maposa Acting Municipal Manager of Ubuntu Municipality, hereby certify that the Mid-year Performance Assessment Report for the period 1 July 2019 to 31 December 2019 has been prepared in accordance with Sections 72(1)(a) and 52(d) of the Local Government Municipal Finance Management Act No. 56 of 2003 (MFMA) and regulations made under the Act and accordingly submit the required progress made with the achievement of key performance indicators as determined in the 2019/2020 Budget and 2019/2020 Top Layer Service Delivery and Budget Implementation Plan (SDBIP).


D. Maposa

Acting Municipal Manager

1. INTRODUCTION

In complying with Section 72(1)(a) and 52(d) of the Local Government: Municipal Finance Management Act (MFMA), Act 56 of 2003 the Accounting Officer must by 25 January of each year assess the performance of the municipality during the first half of the financial year.

A report on such assessment must, in terms of Section 72(1)(b) of the MFMA, be submitted to the Mayor, Provincial and National Treasury. Once the Mayor has considered the report, it must be submitted to Council by 31 January in terms of Section 54 of the MFMA. The Mid-year Performance Assessment Report and supporting tables of the Ubuntu Local Municipality is prepared in accordance with MFMA Circular 13 and the Municipal Budget and Reporting Regulations.

2. FINANCIAL PERFORMANCE

The Section 72 report setting out the Financial Performance is annexed hereto as Annexure "B"

3. SERVICE DELIVERY ANALYSIS

a) CREATING A CULTURE OF PERFORMANCE

i) PERFORMANCE FRAMEWORK

Performance Management has been brought into Local Government with the introduction of the Municipal Systems Act, Act 32 of 2003 and more specifically chapter 6 which prescribes the framework that need to be implemented and this has been strengthened by the Municipal Planning and Performance Management Regulations, 796 of August 2001. Section 7(1) of the aforementioned regulation states that "A Municipality's Performance Management System entails a framework that describes and represents how the municipality's cycle and processes of performance planning, monitoring, measurement, review, reporting and improvement will be conducted, organised and managed, including determining the responsibilities of the different role players." This framework, inter alia, reflects the linkage between the Integrated Development Plan (IDP), Budget, Service Delivery and Budget Implementation Plan (SDBIP) and individual performance.

- g) The Performance Management System is part of the Sebata EMS system which is an integrated system. All KPI's are linked to the IDP, Projects/Activities and the Approved SDBIP. Progress on KPI's are captured quarterly into the system and reports are then extracted for reporting purposes to the municipal manager, audit committee and council on a quarterly, half yearly and annual basis,

TABLE 1: EXPLANATION OF COLOR CODES

INTERPRETATION OF TRAFFIC LIGHTS REFLECTED IN THIS REPORT	
Target Exceeded	Achievement of target exceeded
Target Met	Target achieved as planned
Target Partially Met	75% progress towards achievement of target
Target Not Met	Below 75% progress towards achievement of target

- a) The Municipality's SDBIP consists of a Top Layer (TL) as well as a Departmental Plan for each individual Department.
- b) The Municipality's SDBIP consists of a Top Layer (TL) as well as a Departmental Plan for each individual Department.
- c) The Top Layer SDBIP measures the achievement of performance indicators with regards to the provision of basic services as prescribed by Section 10 of the Local Government: Municipal Planning and Performance Regulations of 2001, National Key Performance Areas and Strategic Objectives as detailed in the Integrated Development Plan (IDP) of the Ubuntu Local Municipality. The Top Layer SDBIP 2019/2020 was tabled by the Mayor the 28 August and approved by the Council on 2 September 2019.
- d) The Departmental SDBIP measures the achievement of performance indicators that have been determined with regard to operational service delivery within each department and have been aligned with the Top Layer SDBIP. The Departmental Plans have been approved by the Municipal Manager.
- e) The Quarterly Performance Assessment Report is structured to report on five (5) Municipal Key Performance Areas.
- f) The overall assessment of actual performance against targets set for the key performance indicators as documented in the SDBIP are illustrated in terms of the following assessment methodology:

iii) **FORMAT**

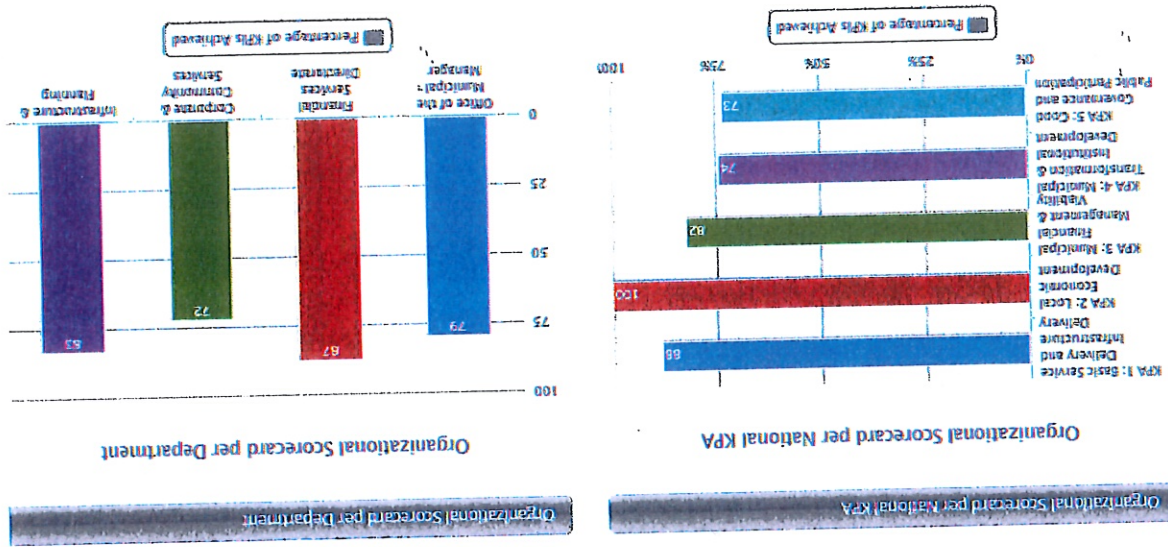
i) This report is based on the Top Layer SDBIP and comprises of the following:

- ❖ A summary of the overall performance of the Municipality in terms of the National Key Performance Area's for Local Government
- ❖ A summary of the overall performance of the Municipality in terms of the five Municipal Key Performance Area's.
- ❖ A detailed performance review per Municipal Key Performance Area (MKPA).

b. OVERALL PERFORMANCE AGAINST SET TARGETS

i) SUMMARY OF PERFORMANCE AGAINST NATIONAL KPAs

The graph below illustrates the performance of the Ubuntu Local Municipality against the National Key Performance Areas (NKPAs) for the period 01 July- 31 December 2019.



ii) Performance against National Key Performance Indicators

The following tables indicate the Municipality's performance in terms of the National Key.

Section 43 of the MSA, and the Municipal Planning and performance Regulations requires that Key Performance indicators be set. These indicators are then linked to the National Key Performance Areas. This statistical information is then used by different Sectors to determine how well government is progressing in the implementation of National Policy.

National KPA	No. of targets set	No. of targets achieved	No. of targets partially achieved	No. of targets not achieved	No. of targets over achieved	No. of targets on hold	No. of targets unable to assess
KPA 1: Basic Service Delivery and Infrastructure Delivery	18	5	1	3	8	1	0
KPA 2: Local Economic Development	1	1	0	0	0	0	0
KPA 3: Municipal Financial Management & Viability	15	8	1	2	3	0	1
KPA 4: Municipal Transformation & Institutional Development	39	23	2	8	4	2	0
KPA 5: Good Governance and Public Participation	19	10	0	6	3	0	0

a) KPA 1: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT

INTERPRETATION OF TRAFFIC LIGHTS REFLECTED IN THIS REPORT	Target Exceeded	8
	Target Met	5
	Target Partially Met	1
	Target Not Met	1
Achievements December 2019		

A total of 18 targets has been set for basic service deliver and infrastructure Development for the period under review. 1 target has been placed on hold.

b) KPA 2: LOCAL ECONOMIC DEVELOPMENT

INTERPRETATION OF TRAFFIC LIGHTS REFLECTED IN THIS REPORT	Target Exceeded	
	Target Met	1
	Target Partially Met	
	Target Not Met	
Achievements December 2019		

1 KPI has been set and achieved.

c) KPA 3: MUNICIPAL FINANCIAL MANAGEMENT & VIABILITY

INTERPRETATION OF TRAFFIC LIGHTS REFLECTED IN THIS REPORT	Target Exceeded	3
	Target Met	8
	Target Partially Met	1
	Target Not Met	2
Achievements December 2019		

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A total of 15 targets has been set for Municipal Financial Management & Viability for the period under review. We were unable to assess 1 target during the period under review.

The graph below illustrates the performance of the Ubuntu Municipality against the Municipality's Key Performance Indicators (KPI'S), for the period 01 July- 31 December 2019, as derived from the Municipality Integrated Development Plan (IDP)

PERFORMANCE INDICATORS
SUMMARY PERFORMANCE AGAINST THE MUNICIPAL KEY

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A total of 19 targets has been set for Good Governance and Public Participation for the period under review. All KPI's have been assessed as set out above.

INTERPRETATION OF TRAFFIC LIGHTS REFLECTED IN THIS REPORT	Achievements December 2019
Target Exceeded	3
Target Met	10
Target Partially Met	
Target Not Met	6

e) KPA 5: GOOD GOVERNANCE AND PUBLIC PARTICIPATION

A total of 39 targets has been set for Municipal Transformation and Instructional Development for the period under review. Out of the 39 targets 2 target has been placed on hold.

INTERPRETATION OF TRAFFIC LIGHTS REFLECTED IN THIS REPORT	Achievements December 2019
Target Exceeded	4
Target Met	23
Target Partially Met	2
Target Not Met	8

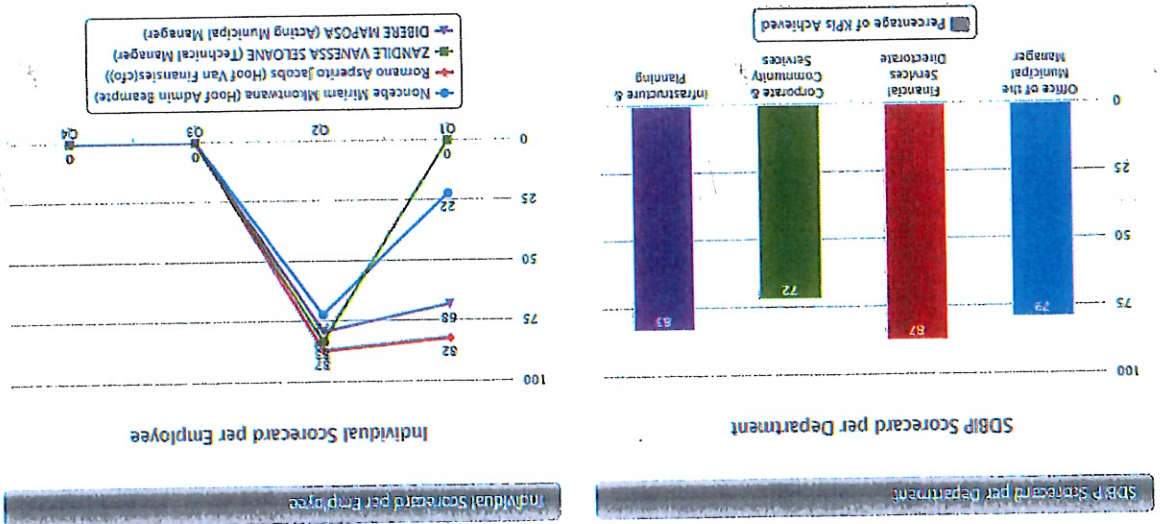
d) KPA 4: MUNICIPAL TRANSFORMATION & INSTITUTIONAL DEVELOPMENT

Annexure A is the unaudited Top Layer SDBIP for the first half of the financial year 2018/2019 ending 31 December 2019, which measures the Ubuntu Local Municipality's overall performance per MKPA. The report, furthermore, includes the performance comments and corrective measures indicated for targets not achieved.

5. SUMMARY AND CHALLENGES

Annexure A — Top Layer SDBIP 2019/2020 per Municipal KPA and assessment of targets achieved (Mid-year Assessment)
 Annexure B — Financial Section 72

4. ANNEXURES



Annexure A

INTERPRETATION OF TRAFFIC LIGHTS REFLECTED IN THIS REPORT	
Target Exceeded	Achievement of target exceeded
Target Met	Target achieved as planned
Target Partially Met	75% progress towards achievement of target
Target Not Met	Below 75% progress towards achievement of target

2019/2020 SECOND QUARTER SDBIP SCORECARD

KPA	SPATI	57	Spatial Development Bulk Infrastructure Assessment	Capital Expenditure Monitoring	Total Percentage of main tenance budget spent on infrastructure	SELO ANE ZAN DILE VAN ESSA (Technical Manager)	Baseline	100%	25	50	152	Q1 Variance Comment	Q2 Variance Comment	Q1 Variance Corrective Action	Q2 Variance Corrective Action	Qtr Ending 30 September 2019- Actual	Qtr Ending 31 December 2019 - Actual	PS 22 Report and expenditure calculation	Q1 Measurement	Q2 Measurement
National KPA							0											Amount of 266809.5 has been spent for the period		

		r in line with clause 6 (2) of Municipal Supply Chain Regulation																				
KPA 3: Municipal Financial Management & Viability	SOUN D FINANCIAL VIABILITY AND MANAGEMENT	Financial Reporting Excellence.	Financial Reporting Excellence	Time submission of the Annual Financial Statement	Jaco Romano Aspecto (Hoff Van Fina nses (cfo)	1	1	1	0	1							Annual Financial Statements were submitted to the AG on time		Copy of annual financial statements and proof of submission			

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KPA 3: Muni cipal Finan cial Man aagem ent & Viabil ity	SOUN D FINAN CIAL VIABIL ITY AND MAN AGEN ENT	62	Financial Governance Excellence.	B/S_De posts	file. Review Muni cipal Orga nisati onal struc ture and subm ission to coun cil for appr oval	Miko ntwana Non cebe Miri am (Hoo f Adm in Beampt e)	1	1	0	1		0		Hum an Capita l Cons train ts has ham pered prog ress	The Orga nisati onal Struc ture will be review ed and sub mitt ed to coun cil in the 4th quar ter	The orga nisati onal struc ture will only be review ed and sub mitte d to coun cil in the 4th quar ter	Organi sation al Struc ture Docu ment				
KPA 3: Muni cipal Finan cial Man aagem ent & Viabil ity	SOUN D FINAN CIAL VIABIL ITY AND MAN AGEN ENT	69	Municipal Revenue Management Excellence (Income & Expenditure)	Traffic Service s_Dupli cate Reg ulate s	Review and subm it the Skills Devel opment Plan to coun cil for appr oval	Miko ntwana Non cebe Miri am (Hoo f Adm in Beampt e)	0	1	0	0		56	44	Billi ng issu e	Due to the	The issu es	Cons ume rs	The current	Pay ment rate	Calcul ation as per	
KPA 3: Muni	SOUN D FINAN	90	Municipal Revenue Management	Revenue Manag e	Increase paym	Jaco bs Rom	64 %	74 %	74	74		56	44	Billi ng issu e	Due to the	The issu es	Cons ume rs	The current	Pay ment rate	Calcul ation as per	

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Principal Financial Management & Viability	CIAL VIABIL AND MAN AGEM ENT		Excellence (Income & Expenditure)	Revenue Management	Ensure rate from 64% to 74% according to the PS 16 report	Annual Aspiration (Hoo f Van Fina nsies (cfo))	95 %	95 %	95	95	95.2	ham peri colle ction	employment in town cons umer s are battli ng to meet com mitments	of billing will be final ized with in the next quarter	are being encouraged to apply for indig ent support	collection rate stands at 56% the Munic ipality is embar king on a drive to increa se collection	is currently at 44% thus target has net been met	the PS 16 report	
KPA 3: Muni cipal Finan cial Man agem ent & Viabil ity	SOUN D FINAN CIAL VIABIL ITY AND MAN	91	Municipal Revenue Management Excellence (Income & Expenditure)	Revenue Management	Ensure attainment of 95% of budgeted revenue	Jacob Rom ano Aspe rito (Hoo f Van Fina nsies (cfo))	95 %	95 %	95	95	95.2						Report show s that revenue is currently at 95.2 %	Calculation of revenue attainment	
KPA 3: Muni cipal Finan cial Man agem ent	SOUN D FINAN CIAL VIABIL ITY AND MAN	93	Financial Reporting Excellence.	Internal Audit	Conduct internal audits for each quarter	MAP OSA DIBE RE (Acti ng Muni cipal	4	4	1	1	1	0	No internal audits were conducted		Proce sses will be put in place	One MPAC Meeting was held on the 27th	No internal audits were conducted	Internal audit reports to MPAC	

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& Viability	ENT		overed financial anti-corruption strategy for the municipal authority in terms of the national strategy.	nsies (cfo)					BY
KPA 4: Municipal Transformation & Institutional Development	INSTT UTIO NAL PERF ORM ANCE EXCELLENCE	15 Organisational & Individual Performance Management	Performance Management	Copies of reviews conducted					Copy of Mid-Year Budget and
KPA 4: Municipal Transformation	INSTT UTIO NAL PERF ORM ANCE	13 Organisational & Individual Performance Management	Performance Management	Copies of Mid-Year Budget and					

KPA 4: Muni cipal Trans formation & Institution al Development	INSTIT UTIO NAL DEVEL OPME NT EXCEL LENCE	130	Recruitment & Selection Excellence.	Human Resource Management	% of grievances resolved	Mko ntwana Non cebe Miri am (Hoo f Adm in Bea mpt e)	100%	100%	100%	100%	0	grievance still being discussed	The grievance should be resolved in the third quarter or will be referred to arbitration	2 grievances were received and have not yet been resolved	Resolution Notice			
KPA 4: Muni cipal Trans formation & Institution al Development	INSTIT UTIO NAL DEVEL OPME NT EXCEL LENCE	131	Recruitment & Selection Excellence.	Human Resource Management	Implementation and monitoring accesses controls at the registry office	Mko ntwana Non cebe Miri am (Hoo f Adm in Bea mpt e)	0%	100%	100%	100%	1				Access Control Register			
KPA 4: Muni cipal	INSTIT UTIO NAL RESP	140	Customer Care Excellence/Enquiries/Complains	Municipal Running Costs	Development and appraisal	Mko ntwana Non	0%	100%	100%	100%	1				Policy has been drafted	Council approved		

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KPA 4: Municipal Transformation & Institutional	INSTTT UTIO NAL RESP ONSIV ENESS EXCEL LENCE	14 3	Customer Care Excellence (Compliments/Enquiries/Complaints/Mpimpa)	Municipal Running Cost	Develop & Implementation	Mikontwana Noncebe Miriam (Hoo f Adm in	0	1	0	1	0	0	More pressing issues and human capital constraint	Will be developed in the third quarter	The plan has not yet been developed due to more	Council approved customer care plan		
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Institutional Development	LENCE	225	Recruitment & Selection Excellence.	Human Resource Management	Implementation	Mko	2	2	0	1	0	Due to financial constraints and in terms of cost cutting measures these activities cannot take place	It is recommended that this target be placed on	Due to financial constraints and in terms of cost cutting measures these activities cannot take place	Notice of activities to be held
KPA 4: Municipal Transformation & Institutional Development	INSTITUTIONAL DEVELOPMENT EXCELLENCE	225	Recruitment & Selection Excellence.	Human Resource Management	Implementation	Mko	2	2	0	1	0	Due to financial constraints and in terms of cost cutting measures these activities cannot take place	It is recommended that this target be placed on	Due to financial constraints and in terms of cost cutting measures these activities cannot take place	Notice of activities to be held

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KPA 4: Muncipal Transformasi & Institutional Development	INSTITUSI UTIIONAL DEVEL	226	Recruitment & Selection Excellence.	Human Resource Management	No. of Safety Committee Meetings Held	Mikotwa Non	12	12	3	3	0	Organized labor delaying the process	Will proceed with the meetings in the next quarter	The committee was only established in November 2019 and due to organized labor not submitting names of their members no meeting could be held	Agenda and attendance register		
KPA 4: Muncipal	INSTITUSI UTIIONAL DEVEL	227	Recruitment & Selection Excellence.	Human Resource Management	% of contracts signed	Mikotwa Non	100%	100%	100	100	100			All contracts entered	Signed copies of contracts		

ce and Public Participation	CE EXCELLENCE	Rapid Response Team, Community Meetings)	Forum's meetings taking place	Miriam (Hoo Admin in Bea mpt e)														ent of Corporate Service manager and other human capital constraints	KPI be moved to 3rd quarter	place it is recommended that this must be moved to the 3rd Quarter	a, Attendance Register and Minutes of Meetings	
KPA 5: Good Governance and Public Participation	INSTITUTIONAL GOVERNANCE EXCELLENCE	Community Participation Excellence (Ward Committees, Rapid Response Team, Community Meetings)	Typical Work Stream	No of budget consultations on meetings taking place	Jacob Romano Asperito (Hoo fVan Finances (cfo)	2	3	0	1	0								Due to time constraints no meeting has been conducted	Meeting will be held in the 3rd quarter	No meeting was conducted	Notice of Meetings, Agenda, Attendance Register and Minutes of meetings	
KPA 5: Good Governance and Public Participation	INSTITUTIONAL GOVERNANCE EXCELLENCE	Community Participation Excellence (Ward Committees, Rapid Response Team, Community Meetings)	Typical Work Stream	Number of Council Imbizos taking place	MAP OSA DIBERE (Acting Municipal	1	2	0	1	1									1 Imbizos was held during October	Notice of Imbizos and attendance register		

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Participati on	place	Man ager)																			
KPA 5: Good Governance and Public Participation	7	Community Participation Excellence (Ward Committees, Rapid Response Team, Community Meetings)	Municipal Running Cost	No of customer satisfaction actions surveyed conducted	MAP OSA DIBE RE (Acting Municipal Manager)	0	1	0	0	4	1	0	Managers were unavailable due to other pressing issues	No internal meetings were held due to other pressing issues	Managers are encouraged to plan more effectively	Will be arranged for the 3rd quarter	Only one senior Manager meeting took place as scheduled	No senior manager meetings were held due to other pressing matters. Semi-OR Man age ment meetings	Survey questionnaire		
KPA 5: Good Governance and Public Participation	8	Community Participation Excellence (Ward Committees, Rapid Response Team, Community Meetings)	Municipal Running Cost	No of senior Manager meetings held	MAP OSA DIBE RE (Acting Municipal Manager)	7	8	2	4	1	0	Managers were unavailable due to other pressing issues	No internal meetings were held due to other pressing issues	Managers are encouraged to plan more effectively	Will be arranged for the 3rd quarter	Only one senior Manager meeting took place as scheduled	No senior manager meetings were held due to other pressing matters. Semi-OR Man age ment meetings	Notice of Meetings, Agenda, Attendance Register and Minutes of Meetings			

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c Participati on	Meetings)	coun cil	f Adm in Bea mpt e)															Item to council and draft report		
KPA 5: Good Gove man ce and Publi c Parti cipati on	INSTIT UTIO NAL GOVE RNAN CE EXCEL LENCE	55 Community Participation Excellence (Ward Committees, Rapid Response Team, Community Meetings)	Typical Work Stream	Time ous tablin g of the draft muni cipal IDP in Coun cil	Miko ntwa na Non cebe Miri am (Hoo f Adm in Bea mpt e)	1	1	0	0									Letter to MEC and Ackno wledg ement of receipt		
KPA 5: Good Gove man ce and Publi c Parti cipati on	INSTIT UTIO NAL GOVE RNAN CE EXCEL LENCE	56 Community Participation Excellence (Ward Committees, Rapid Response Team, Community Meetings)	Typical Work Stream	Time ous subm ission of the draft muni cipal IDP to MEC for Local Gove rnm ent	Miko ntwa na Non cebe Miri am (Hoo f Adm in Bea mpt e)	1	1	0	0									All the Budget		
KPA 5: Good	INSTIT UTIO NAL	61 Community Participation Excellence	Munici pal Runnin	Time ous drafti	Jaco bs Rom	10	10	0	0											

